

# **Citizen's Charter**

## **Values**

THE CENTRE IS COMMITTED TO PROMOTE BASIC SCIENCES IN THE COUNTRY BY CREATING EXCELLENT INFRASTRUCTURE FOR R&D AND ENCOURAGING SCIENTISTS TO PURSUE WORLD CLASS RESEARCH TO RESPOND TO THE CHALLENGES OF THE SOCIETY AND THE NATION.

## **Standards**

- The Centre functions on an officer oriented mode adopting a user-friendly approach to meet the expectations of the community at large and scientists in particular.
- Adopt well-defined procedures announcing estimated processing time. The decisions are taken based on the advice of expert committees, consisting of independent experts.
- The programmes and activities have a wide reach.
- Attends to grievances promptly through a grievance redressal machinery set up in the Centre.
- Highly transparent in all its activities , efficient and courteous all the time and ensure merit as the criteria for all decision making.
- The finest mechanism for review and monitoring of their activities at regular intervals.
- To attend to all VIP references within 15 days.

## **Commitments**

- Increase the S&T infrastructure to meet the challenging demands in basic research development , scientific services and societal development.
- Create suitable conditions for attracting young talent to take to research and development.
- Develop world-class centre of excellence in R&D in frontier areas of basic sciences.
- Develop appropriate mechanisms for reducing the time lag between an invention and its commercialization.

- Gear science towards meeting the basic needs of the population (food, housing, employment and education) and modernizing infrastructure in the service sector.
- Exploit the crucial role the material technology plays in national development –in areas ranging all the way from housing for the poor to the chips for new computers.
- Harness the developments in information technology for the national efforts in all areas ranging from health to technology assessment and forecasting.
- Develop methods for forecasting and mitigation of natural disasters.
- Ensure that industrial growth goes hand in hand with greater technological capability.
- Attract industrial investment in research and development to cope with the increased competition in a global market.
- Communicate Basic Sciences and nurture a scientific temper among our citizens.
- Develop internationally compatible Basic Science indicators.

**Enquiries:**

Any Enquiry/Complaint Relating to R&D and Other Technical Matters may be made to the Concerned Divisional Head. All Efforts will be made to Respond/Settle the Complaint Expeditiously.

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